

San Bernard Electric Cooperative, Inc.
 PO Box 1208
 Bellville, Texas 77418

Your Touchstone Energy® Cooperative

(979)-865-3171 or (800) 364-3171
 www.sbec.org
 Pay-By-Phone 844-201-7199

JOHN Q. PUBLIC
 1111 COUNTRY RD
 ANYTOWN, TX 99999-999

5 180
 C-1

(1) Account #	1234567
(2) Statement Date	08/10/2022

Service Summary	
Previous Balance	\$180.00
Payment Received - Thank You	\$180.00 CR
Balance Forward	\$0.00
Current Amount Due	\$250.00
Total Amount Due	\$250.00

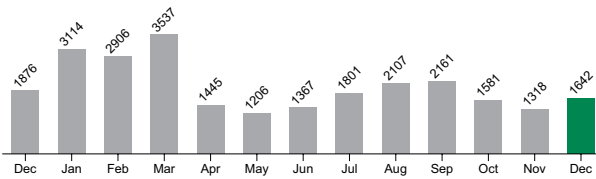
Message From SBEC



Account # 1234567 (3) Address: 1111 COUNTRY RD

Service Type: RESIDENCE

Meter No.	(4) Rate	(5) Services		Days	(6) Readings		Meter Multiplier (7)	KWH Used (8)	Balance Forward	Current Charges
		From	To		Previous	Present				
1N1111111111	RES1	07/06/22	08/06/22	30	218563	220205	1	1642	\$.00	\$250.00



(9) Delivery Charges	1,642 kWh	x \$0.0285 =	\$ 46.80
(10) G&T Charge	1,642 kWh	x \$0.0965 =	\$ 158.45
(11) Base Charge			33.00
(12) Area Light Charge			10.90
(13) Round Up			.85
(14) Current Charges			\$ 250.00

COMPARISONS	Days	Total kWh	Avg kWh	Avg Temp
CURRENT BILLING	30	1642	55	63
PREVIOUS BILLING	31	1318	43	71
LAST YEAR BILLING	30	1876	63	62

Return this portion with your payment

GO PAPERLESS SIGN UP ON SMARTHUB



(15) Account Number	1234567
Current Amount Due	08/30/2022 \$250.00
Amount if Paid After	08/30/2022 \$262.00

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 ANYTOWN, TX 99999-999

Address & Phone Update

San Bernard Electric Cooperative, Inc.
 PO Box 1208
 Bellville, Texas 77418



Pay your bill 24/7 at sbec.org with Smarthub
 By Phone: call 844-201-7199 and use your account #

WHAT TO DO IF YOUR POWER IS OUT

Check your fuses and breakers to ensure the problem is not within your electrical system.

If you have determined the outage is on SBEC equipment, report it by calling your local SBEC office or 800-364-3171. Dispatchers are here 24 hours a day, 7 days a week. During major outages, your call may be answered by our automated outage reporting system which uses your home telephone number. You should notify our office of any phone number change as an incorrect number may not be recognized by our system.

<p>Generation and Transmission These two charges reflect the amount SBEC pays to purchase power from our wholesale power provider, South Texas Electric Cooperative (STEC). This charge is passed on with no mark-up to the member.</p> <p>Distribution Charge The dollars SBEC retains to distribute electricity to your location. This is used for operation and maintenance of the electric system.</p> <p>Delivery Charge is based on actual kWh consumption (electricity you use).</p> <p>Base Charge is based on costs associated with having power available at a location whether or not electricity is used.</p> <p>Meter Multiplier The meter reading must be converted to usage by applying the multiplier. Some larger residential and commercial accounts with a higher energy load may have a multiplier other than 1.</p> <p>Roundup Members helping members by rounding up their bill to the nearest dollar. The extra change goes in the fund to help other members in need. To opt out call your local SBEC office. To apply for assistance with your electric bill a member must qualify. For an interview or more information contact the Bellville Office at 979-865-3171.</p>	<p>Contact Us Monday – Friday 8:00 am to 5:00 pm (except holidays) PO Box 1208 Bellville, Texas 77418 800-364-3171 or 979-865-3171</p> <p>Before You Dig Call 811 For your safety, Texas law requires you to call before you do any excavation/digging. Notify Texas811 48 hours before starting your work.</p> <p>Disconnect/Reconnect/NSF Fees Request for disconnection/reconnection of service is done during normal business hours.</p> <table> <tr> <td>Service Connect Fee-Reconnect Fee:</td> <td style="text-align: right;">\$60.00</td> </tr> <tr> <td>Trip fee (if necessary):</td> <td style="text-align: right;">\$60.00</td> </tr> <tr> <td>After hours service fee:</td> <td style="text-align: right;">\$120.00</td> </tr> <tr> <td>Non-Sufficient Funds (NSF) fee:</td> <td style="text-align: right;">\$27.50</td> </tr> </table> <p><i>Customers will be on a CASH ONLY basis if two checks are returned unpaid by the bank.</i></p> <p>Energy Conservation Tips <u>Heating & Cooling Systems:</u> Have them checked annually by a licensed professional. Set thermostat to 68 in winter and 78 in summer. Clean or replace return air filters monthly. <u>Water Heater:</u> Set temperature to 130 For more energy conservation information contact SBEC's Member Service department or visit www.togetherwesave.com</p>	Service Connect Fee-Reconnect Fee:	\$60.00	Trip fee (if necessary):	\$60.00	After hours service fee:	\$120.00	Non-Sufficient Funds (NSF) fee:	\$27.50
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Payment Options (at no-cost to you)

ONLINE at sbec.org

Smarthub Member Portal is your full service option for payments, paperless billing, view daily usage, sign up for notifications by email or text, sign up for Auto Pay (recurring payments) and more.

Smarthub Pay Now is a one-time payment option. Account number needed.

MOBILE APP: Download for IOS and Android. Search for Smarthub by National Information Solutions.

AUTOPAY: have the balance debited from your checking/savings account or credit card on the due date.

PAY-by-PHONE toll free at 844-201-7199 and use your account number. (*Recurring Pmt Signup, Update Phone#*)

BY MAIL please allow ample time for mail to arrive by the due date. We are not responsible for the mail service.

IN PERSON at any SBEC Office (Monday – Friday, 8:00 AM – 5:00 PM)

NIGHT DROP located by the drive-thru window of any SBEC office (available 24 hours)

To comply with industry standards credit card payments, credit card AutoPay enrollment and changes must be processed by the member through SBECs's Pay-By-Phone system or online using Smarthub.