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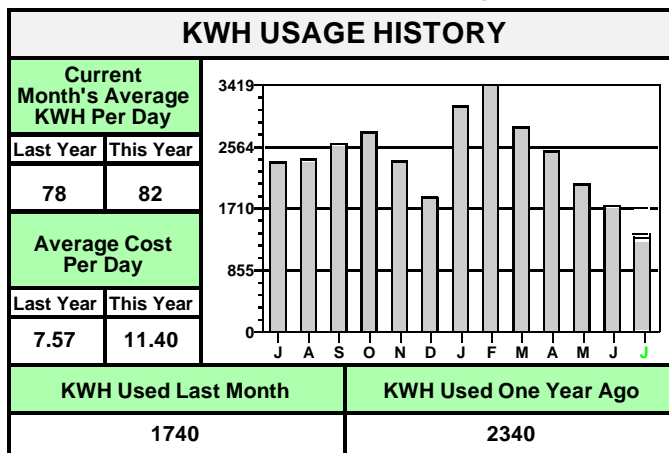


San Bernard Electric Cooperative, Inc.
 PO Box 1208
 Bellville, TX 77418-6207

(979) 865-3171 or (800) 364-3171
www.sbec.org

JOHN Q PUBLIC
 1111 COUNTRY RD
 ANYTOWN TX 99999-9999

4 707
 C-2 P-2



Billing Date: 08/06/2008 Cycle: 01 Account #: 1234567

Account #	Meter #	Rate	Mult	Previous Reading	Present Reading	KWH Used	Charge Activity	
Service Address		Bill Type		Service From	Service To	Demand Used		
(1) 1234567	11111111	RES1(5)	1(6)	1000	(7) 2000	(9)1,000.0	X .039298	Wires Charges (11) 39.30
RES/COUNTRY RD		Regular		06/12/08	(8) 07/14/08	(10)1,000.0	X .0925	G&T Charge (13) 92.50
(4)		(3)						Rate Minimum 0.00
								Facilities Charge (12) 17.50
								Device Charge (14) 0.00
								Sales Tax (15) 0.00
								Misc Charge/Credit (16) 0.00
								Current Charges (17) 149.30

Activity Since Last Bill	\$ Amount
Previous Balance	158.47
Payment	158.47
Adjustments	0.00
Balance Prior to this Billing	0.00

Return This Portion With Your Payment

Billing Date	Cycle	Account #
08/06/2008	01	1234567

JOHN Q PUBLIC
 1111 COUNTRY RD
 ANYTOWN TX 99999-9999

Balance Forward	0.00
Current Charges	149.30
(2) Current Charges Delq After	08/28/2008
Penalties May Apply	
Total Amount Due	149.30
	(18)

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NOTICE from San Bernard Electric Cooperative:
 We are not responsible for the mail service. Failure to receive a bill does not exempt you from monthly payment, late charges, or disconnection. Accounts are considered paid when payment is received in our office. Night depository is available at all our offices.



WHAT TO DO IF YOUR POWER IS OUT

If you experience a power outage, check your circuit breakers or fuses to determine if the problem is in your equipment. If you do not think the problem is in your equipment, please contact your local SBEC office or 800-364-3171. Dispatchers are here for you 24 hours a day. During major outages, your call may be answered by our automated outage reporting system, therefore your home telephone number would be needed to report your outage. If the system does not recognize your phone number then you will be asked to leave a message. You should notify our office of any phone number change as an incorrect number may not be recognized by our system.

Understanding Your Bill

Billing Services Offered by SBEC

Account or Invoice#: Number used to identify you as a member.
Due Date: Last day **Current Charges** can be paid before a late charge is assessed.
Bill Type: Describes the type of bill such as Budget or Final.
Service Address: The address where the meter is located. The mailing address is where the bill is sent.
Rate: Identifies the billing value that applies to the metered service.
Kilowatt-Hour (kWh): Standard measurement for electricity. One kWh equals 1000 watts of electricity used for 1 hour.
Meter Reading: Used to determine quantity of kWhs used for billing.
Multiplier: Used in certain metering applications to multiply the kWh and kW reading for actual usage.
Reading Prev/Pres: Readings for current billing period, used to calculate the kWh used.
Service From/To: Represents beginning and ending reading dates for current billing period.
kWh Used: Amount of kilowatts used during the billing period.
Demand Usage: Maximum kW demand used during the billing period.
Wires Charge: SBEC's cost to distribute electricity to your location (per kWh).
Facilities Charge: A fixed monthly charge that reflects cost to have facilities in place and available for use. This monthly charge remains the same, regardless if electricity is used. The facilities charge helps to cover the cost of billing and maintenance of electrical equipment and meters.
G&T Charge: The wholesale power cost to SBEC. This includes Generation (Energy) and Transmission (transportation) charges that are passed onto the member.
Device Charge: Monthly charges for security light(s) plus G&T charges and/or remote power monitors.
Sales Tax: State and local sales tax (if applicable) based on current charges.
Misc Charge/Credits: A monthly billing charge not associated with electric usage such as Internet or Deferred Payments.
Current Charges: Total charges for the current billing period only.
Total Amount Due: Total amount of current charges and prior balances (if any).

AUTOPAY Have your electric bill either deducted from your bank account or charged to your credit card on the DUE DATE each month. This service is free and easy to use. Download the form from our website or give us a call and we will be happy to assist you.
ONLINE Logon to "E-Billing" at www.sbec.org.
Pay by Check, Credit or Debit cards. Pay your electric bills at your convenience. You can also check balances or billing history. Once registered we will email you each month when your bill is available for viewing online.
Pay by Phone Our automated phone system can take your payment by credit card 24 hours a day. You will need your account number to access this system. You may also call your local office and make a payment with a Customer Service Rep.
By Mail Don't forget the stamp.
At our Office Monday-Friday 8:00 am to 5:00 pm.
24 Hour Drop Box Located outside in the drive-thru at each office location.
AMP Average Monthly Payment. Your bill is leveled by averaging your previous 12 month kilowatt-hour usage. The account will settle once yearly.
Operation Roundup Member helping Member by rounding up their bill to the nearest dollar. The change goes in the fund to help other members in need. To Donate or for more information contact your local SBEC office. To Apply for assistance with your electric bill a member must qualify. For an interview or more information contact the Bellville Office at 979-865-3171.

Past Due Amounts

The due date on your bill only applies to the current charges. Any past due amount should be paid immediately to prevent the possibility of having your service disconnected. If past due amounts are not paid, your service will be subject to disconnection, which could include additional charges and a deposit.
 Please call 1-800-364-3171 if you have questions concerning a disconnect notice.

Before You Dig call 811
At least 2 business days before
the start of your work.

Energy Conservation Tips

Heating And Cooling Systems Have your heating and cooling system checked annually by a licensed professional. Set your thermostat to 68 in the winter and 78 in the summer. Clean or replace return air filters monthly.
Water Heater Set water heater temperature to 130.
Lighting Change all incandescent bulbs to compact fluorescent bulbs.
Seal the Deal Caulk and weather-strip around windows, doors, and pipes. Check attic, walls and crawl spaces for adequate insulation.
For more energy conservation information contact SBEC's Member Service Department.